

PCVS Monthly Newsletter - August 2024



Appointment of new CEO at Peterborough Council for Voluntary Service

The Board of Trustees of Peterborough Council for Voluntary Service (PCVS) are delighted to announce the appointment of Kirsteen McVeigh as Chief Executive Officer, effective from 7th August 2024.

Kirsteen joins us from The Carers Centre Leicestershire & Rutland where she has been CEO since 2019. Over the past 30 years she has worked across a broad spectrum of both the public and voluntary sectors, working with young people and in roles across education, health, social care, family support, and participatory arts. Throughout all of her professional and voluntary roles, she has remained committed to supporting individuals and groups with a particular focus on those within communities who are most vulnerable to societal changes and have the greatest needs.

Kirsteen says:

"I am really looking forward to joining the fabulous team at PCVS and am so very pleased to have this opportunity to lead such a well respected local charity. It will be great to meet with many of our partners over the coming months and especially those members out in our communities who do such vital work supporting others. I know this will be a busy time and there is much to learn, but I hope to have the chance to talk with lots of people to hear about the issues that are most important to them. By working and learning together in partnership, I am confident PCVS can continue to achieve many positive outcomes for the people of Peterborough, both now and in the future for many years to come."

The board of trustees further announce that our previous Chairman, Jonathan Jelley MBE JP, who had stood down to act as voluntary CEO since January, will return to his previous role as Chairman to lead the board.

Jonathan says:

"It has been a hugely rewarding and educative experience in acting as CEO since the

beginning of the year. The deep insights provided to me about the challenges faced by the sector, our members, partners and indeed ourselves will be invaluable as I return to my previous role as Chairman. I am delighted to support Kirsteen in her new role and am very excited to have such an innovative and forward thinking charity leader with a strong record of proven success."



Accessibility

What is Accessibility?

Accessibility is the concept of whether a product or service can be used by everyone—however they encounter it. Accessibility laws exist to aid people with disabilities, but designers should try to accommodate all potential users in many contexts of use anyway. To do so has firm benefits—notably better designs for all.

However, although this may be the concept, reality is often quite different!

PCVS are passionate about supporting and championing the needs of individuals and organisations to improve things and ensure the concept moves nearer to reality.

Last month we focused on Digital inclusion and exclusion, which has many drivers, one of which is accessibility.

• 32% of people living with an health condition or identify as visually impaired, deaf, disabled or neuro-divergent do not have even the most basic digital skills.

- Of the 11 million people who do not have the <u>'Essential Digital Skill for Life'</u>,
 more than half have a long term health condition or identify as visually impaired,
 deaf, disabled or neuro-divergent.
- People living with multiple conditions are at the greatest risk of digital exclusion.

Through our National Lottery supported Recovery Project, our forums have accessibility front and centre of everything we do, and we want to learn and improve. You can read about some of things that we and others have been doing to support and improve accessibility below.

Before that, I leave you with some stark metrics around the impact of disability and accessibility:

- More than 1 in 5 (20%) potential UK consumers have a disability.
- 16.3% / 35,159 Peterborough residents have a disability (from 2021 census.
 Probably excluding neurodivergence, older people / temporary disabilities, family and friends....)
- Businesses lose approximately £2 billion a month by ignoring the needs of disabled people.
- 73% of potential disabled customers experience barriers on more than a quarter of websites they visited.
- 75% of disabled people and their families have walked away from a UK business because of poor accessibility or customer service.
- £274 billion The spending power of disabled people and their household continues to increase and is currently (2020) estimated to be worth £274 billion per year to UK business.



Station Quarter Redevelopment

I am sure you will all be aware of the announcement last year that there was going to be a redevelopment of the station quarter in Peterborough with some of the expected main features being a new western entrance to the station with a car park to create a double-sided station, and with a new wider footbridge over the train lines and improved access between the eastern side of the station and the Queensgate centre and Cowgate.

In addition to the expected economic benefits and improved user experience, this presents a once in a lifetime opportunity to get the needs of Deaf, Disabled, Visually Impaired and Neuro-divergent people fully considered at the planning and implementation stage.

The PCVS Disability Forum, chaired by Michelle King (Little Miracles) has been liaising the Peterborough City Council (PCC) planning team to ensure the needs of the disabled are fully considered and have been promised on going engagement throughout the process.

During July, John Robinson (PCVS) and Bernie Reddington (RNIB) met Lewis Cooper, Senior Project Manager, PCC Place and Economy, to discuss the current status of plans and ensure that he was aware of issues that should be considered in the planning and consultation stage, including the production of tactile diagrams and models to help people who are partially sighted or blind to be able to fully engage in inputting into the planning process.

Public consultation on the development is due to take place at the end of August and early September, and Lewis has offered quarterly update meetings throughout the planning stage.

For more information on the development click here <u>Outline Business Case approved</u> for Peterborough Station Quarter | Peterborough City Council



Changing Places Toilets

What's that saying? You wait an hour for a bus and three turn up at the same time! Well, you could say the same about Peterborough when it comes to accessible toilets, with the provision of three Changing Places Toilets.

Changing Places are fully accessible toilets, designed so that they provide sufficient space and equipment for people who are not able to use the toilet independently.

A Changing Places toilet is larger than a standard accessible WC and includes specialist equipment, such as a hoist, an adult-sized changing bench plus a shower and an adjustable sink.

These are being funded by Peterborough City Council, as part of The Department for Levelling Up, Housing and Communities' Changing Places Fund. The Recovery Project Disability Forum are proud of helping PCC know about and obtain funding for these community assets.

This great news for Peterborough generally and in particular the city centre, where there has been a stark absence of toilet facilities, not helped by the closure of John Lewis and Marks and Spencer.

The new Changing Places facilities have just opened in the Queensgate shopping centre and are within the centre's Shopmobility services on Level 11.

Also, on 11 May, as part of a range of planned improvements new Changing Place toilets opened at Nene Park. Follow this link for a virtual tour.

https://www.instagram.com/reel/C9mKvPeMWj2/?igsh=d2hnOWR5Y2IwMnJs.

The <u>Changing Places facility</u> provides a larger accessible changing and toilet facility which includes a hoist, a height adjustable changing bench as well as space for carers. This is a vital facility for many disabled people enabling them and their families to enjoy the park. The landscaping in the area will be further improved, ensuring a clear arrival point for visitors with a realigned footpath, taking visitors from the welcome area more

directly to the Visitor Centre. The improvements have also included the addition of increased seating both in the centre and around the edge of the area. (These works have been made possible by funding from The National Lottery Heritage Fund as part of Nene Park Trusts 5-year Your Community Greenspace project.)

In addition, planning for a further Changing Place toilet facility is underway at Peterborough Cathedral, although it will be a little while before implementation. The Disability Forum would urge any public space re-development to consider the inclusion of more fully accessible toilets for our city.







Nene Park Nursery

Pia Larsson, Project Officer (Access and Participation), provides an update on the new accessible Community Plant Nursery, "we have been piloting a variety of horticultural and therapeutic activities with visitors from across Peterborough. A large part of this has focussed on offering Green Social Prescribing via NHS and GP referrals and as well as enjoying spending time in a safe and beautiful, green space, our visitors have learnt about MicroGreens, Organic gardening, Propagation techniques and Crafting with natural materials.

We have also invited local SEND students for Work Experience programmes and trialled Volunteering for Sixth Formers from an SEND Academy. Another area of focus has been to work with charities and the local council to offer nature-based wellness activities to the elderly, isolated and those with complex learning disabilities.

Additionally, we have been opening the Nursery on some weekend dates to the general public. Some of the events offered have featured Soup-making, Soap-mixing, Herb Distillation, and through the Summer holidays we are opening as part of the Your Community GreenBus scheme for free Horticultural & Craft activities for all ages (on the 27th July, 10th and 17th August from 10-12).

Our wonderful Nursery Volunteers have now accrued 260 hours in our Maintenance, Therapeutic and Horticultural Volunteer roles. We are incredibly grateful for their ongoing support.

Over at Thorpe Meadows, work is close to completion and will feature a café with toilets – one of which is accessible.

There is also the addition of a playground next to the outdoor seating of the café. The surfacing of the playground is accessible and includes engaging swivel play equipment."











Seats of Change

Last December saw the culmination of Reasonable Adjustments, a programme of arts work in Peterborough to engage more deaf, disabled, visually impaired and neuro-divergent people both as creative artists and as

audience and participants in the arts. One of the legacies of this project is "Seats of Change" by artist-in-residence, Fae Kilburn. This was originally a trail and now a collection of 20 chairs displayed around Peterborough. The collection symbolised disabled people's experiences of life. Each piece had a different quote relating to disability. Powerful phrases of frustration, pain, hope, and joy were displayed on each chair.

"An empty chair may stereotypically represent feelings of loneliness, where two full seats can signify family, friendship and fun. However, for DDN individuals, chairs also offer people the opportunity to rest, heal and be independent." – Fae Kilburn

People were invited to touch or sit on the chairs and share their own experiences.

PCVS are honoured to host a Seat of Change, and a portrait by Fae Kilburn. We notice the Seats of Change when we visit colleagues at the Central Library or Dementia Resource Centre, but where are the others?



The 46th Annual British Transplant Games 2024 will be held in the City of Nottingham!

The games will be held on the 1st – 4th August, we look forward to seeing you there! Running for over 40 years, The Westfield Health British Transplant Games are a celebration of life.

Taking place in different host cities every Summer, the games see teams from hospitals across the UK come together to compete in a medley of sports. The 4-day event attracts around 1,000 transplant athletes and more than 1,700 supporters.

An inclusive Games: Transplant survivors including children as young as five can compete in more than 25 sports and indeed, many athletes also go on to compete at the World Transplant Games.

About the Games: The Games are organised on behalf of Transplant Sport whose aim is to raise awareness of the need for organ donation, encourage transplant recipients to lead active lifestyles, and show appreciation for and remember their donors and their families.

The British Transplant Games also help to increase the awareness of Anthony Nolan and their need for blood stem cells and bone marrow donation.

John Robinson (PCVS) spoke to Alessio Verrecchia, an RNIB volunteer and an excited participant in this and other events.

Alessio is partially sighted and has had two kidney transplants and has been going to the event since the early 2000s as a child, and in more recent years participates in an array of events including Basketball, Ten Pin Bowling, Football, 100m spring and a 5k donor run.

He said, "It's a great opportunity to give something back to people that have supported and helped him through his transplants, to celebrate how special it is too be given a second chance of life and how grateful he is to the donors."

For more information on the games please head to BTG Website The British Transplant Games Website

Accessibility support for community groups

At the start of June PCVS and Peterborough Presents started a collaboration to support community groups to better address accessibility for deaf, disabled, visually impaired and neurodivergent people. The launch evening workshop featured a presentation by Peterborough Presents of the work they have done on improving accessibility to their work over the last year or so. Key to the changes they have made has been listening better to people they wanted to reach more.

To do this they have added Julie Fernandez as an Accessibility Co-ordinator to their team. She has worked with the team, asking questions, and posing new perspectives on ways of working. PCVS and Peterborough Presents wanted to extend this support to other groups.

The style of training is collaborative. With the groups working to support and learn from each other. To date we have held 2 in person workshops and have individual support available for groups to book in with Julie. The main focus' have been on accessibility in marketing, in venues, in activities and the welcome and care of participants. We have also discussed organisation development and some funding information.

If you are interested in becoming more accessible to deaf, disabled, visually impaired and neurodivergent people or would simply like to know more, please contact gill.benedikz@pcvs.co.uk in the first instance.





Marking the Karma Nirvana day of memory

July 14th is the birthday of Shafilea Ahmed who was killed by her parents for becoming "too westernised" in 2003. In 2015, the first Day of Memory was held on 14th July to remember Shafilea and all others who are struggling with honour-based abuse. <u>Day of Memory – Karma Nirvana</u>. The National Lottery funded Recovery Project supports the Domestic Abuse Forum in Peterborough a collaboration of organisations wanting to learn from and support each other to help all those who are surviving or have survived domestic abuse.

This year on 16th July, the Domestic Abuse Forum, with the support of Gateway Films, held a showing of "Provoked" the 2007 film telling a fictionalised story of Kiranjit Ahluwalia, whose case led to a change in the legal definition of provocation in cases of domestic abuse. We hope to build of the success of this showing and provide additional opportunities to use film to reach wider audiences to "provoke" a wider discussion of

domestic abuse, healthy relationships, honour-based violence. We are hoping to host an event during the 16 days of action against domestic abuse (also called 16 days of action against gender-based abuse).

Events, Funding & Training Newsletters

Keep up to date the latest news on training and funding via our newsletters. These include ongoing free online training opportunities and details of our 3rd Thursday of the month sessions at Allia Future Business Centre that are proving to be popular!

These padlets are permanently live and maintained by our team. Check back regularly for new resources!

Events Newsletter

Funding Newsletter

Training Newsletter

Due to decreasing demand and high holiday season for staff and members there will be no networking in August to ensure cost effective provision of services. We have planned a series of meet the funder 3rd Thursday networking events from September to our funding month in February. You can book your places as usual on Go-VIP and find our full training offer and other providers in our training news letter. We hope to see you soon!





Volunteering

Check out the latest on volunteering at <u>Peterborough CVS | Go-Vip</u>, including a recent blog from our Volunteer lead Denise Flintoft about a corporate volunteering day.

CITB supported Sacrewell Farm on 04 July. Stacey Smith said "We had a great time at Sacrewell."

CITB did lots for the animal village in preparation of its grand opening on 16th August.

Stacey and her team painted all the rabbit houses and chicken coops, moved the chicken run and put soil on the chicken wire before moving the rabbit runs into situ.

Sacrewell's Livestock Team Lead, Liane, said "It was incredible to see the team from CITB take time out of their busy schedules to volunteer with us for the day. Their dedication was invaluable in helping us create the brand-new Animal Village at Sacrewell, where the public can walk through and get up close to our lovely chickens, rabbits, pig residents plus much more. On behalf of myself and the entire team at Sacrewell, we extend our heartfelt thanks for their amazing help.

If a company or organisation would love to take time out of their 'normal' everyday life and volunteer with us, please get in contact at volunteer@sacrewell.org.uk."

Sector News

First wave of Assura and ICB grants distributed.

Nine voluntary and community groups have been awarded a share of £125,000 to help tackle health and wellbeing challenges faced by local communities, as part of a grant initiative funded by NHS Cambridgeshire & Peterborough Integrated Care Board (ICB) and healthcare property investor and developer, Assura plc.

Coordinated by the Cambridgeshire & Peterborough Voluntary Sector Network, this grant scheme set out to identify and fund projects to tackle health and wellbeing issues within local communities. Projects funded include Connected Lives who will run a Wellbeing Café Project in Trumpington to combat social challenges like isolation; Peterborough United Foundation to support pupils, particularly with special educational needs, who are moving from primary to secondary school, with mentoring and resilience building; and Home-Start Royston & South Cambridgeshire to expand its service to support more families struggling with post-natal depression, depression, social isolation, bereavement, domestic abuse or drug abuse.

Andréa Grosbois, Assistant Director of Community & Strategic Partnerships at NHS Cambridgeshire & Peterborough ICB, said: "Congratulations to those who successfully bid for a community grant. Putting money into local projects means more people can access additional health and wellbeing support that is right for them, in their own community.

"We were impressed by the creativity and innovative thinking evident in all the applications and are delighted to support these projects that will make a difference to the health and wellbeing of local communities."

Sandie Smith, Programme Director at Cambridgeshire and Peterborough Voluntary Sector Network, said: "It has been an honour to review all the applications we received. It was a tough process, with the successful applicants showcasing how their projects will make a real difference to local people's lives. We thank all those who applied."

Karen Nolan, Assura Head of Social Impact, said: "Our community fund is one of our proudest achievements as a business. It has allowed us to help support vulnerable people in the communities near our buildings for the last four years. We are delighted to be able to support projects that do such brilliant work in providing support to people who need it."

The Assura Community Fund is managed by the Cheshire Community Foundation, to ensure such grants reach the heart of the local communities that need it the most.

Click on the following link to see details of the successful groups: Community grants awarded | News and events | CPICS Website

There will be a further opportunity to bid for funding in the Autumn - watch this space.

Catch up with the latest news from Cambridgeshire & Peterborough Voluntary Sector Network

<u>Cambridgeshire and Peterborough + Voluntary Sector Network - Update Bulletin - July 2024 - Support Cambridgeshire</u>

Notice of potential merger of key Cambridgeshire infrastructure support charities

The Trustees of Hunts Forum for Voluntary Organisations (Hunts Forum) and Cambridge Council for Voluntary Service (CCVS) have today announced their intention to explore a potential merger of the two organisations. The trustees feel that, in the past 5 years, there has been a significant increase in collaborative work undertaken under the shared brand of....

The post <u>Trustee Announcement – Notice of potential merger of key Cambridgeshire infrastructure support charities</u> appeared first on <u>Support Cambridgeshire</u>.

Cambridgeshire & Peterborough Libraries Safe Spaces

All Cambridgeshire and Peterborough libraries offer access to computers so that
people can contact domestic abuse support services without their searches being
traced. Some also offer a telephone and private room. Library staff across the county
have received training on how to signpost survivors to specialist support services. The
following libraries can provide a private room and telephone: Cambridgeshire Libraries
$\ \square$ Cambridge Central $\ \square$ Clay Farm $\ \square$ Ely $\ \square$ Huntingdon $\ \square$ March $\ \square$ St Ives $\ \square$ St Neots
\square Sawston \square Wisbech \square Ramsey Peterborough Libraries: \square Bretton Library \square
Peterborough Central Library \square Dogsthorpe Library \square Hampton Library \square Orton Library
□ Werrington Library

Policing and Crime public consultation

Police and Crime Commissioner, Darryl Preston, has launched a widespread public consultation on policing and crime within Cambridgeshire and Peterborough. The purpose of the consultation is to help inform the content of a new Police and Crime Plan for the county. Following conversations with members of the public, a number of priority areas have emerged which can be captured within the five broad themes below:

- Safe Communities
- Early Intervention and Protection
- Tackling crime and anti social behaviour
- Supporting victims and witnesses
- Building trust and confidence

The survey runs from 12 noon on 15th July 2024 until 17:00 on Friday 16th August 2024 and can be accessed via this link: <u>Have your say: A new Police and Crime Plan for Cambridgeshire and Peterborough (office.com)</u>

Peterborough VI (Visually Impaired) Forum - Thursday 5 September 10.00 - 12.00

Please find invite to the next VI Forum from Warren Wilson. RNIB.

Dear local visually impaired (VI) people,

We would like to invite you to the Peterborough VI Forum, a group run by and for local blind and partially sighted people.

The Peterborough VI Forum brings together local visually impaired people and partner organisations to find out about and keep up to date with the latest events, activities and services available for blind and partially sighted people from the local area. This is a chance to hear directly from local service providers about their latest news and updates and a chance for us to ask them any questions we may have.

We have Sarah Haythornthwaite, Programme Director at Peterborough Presents and a member of the Peterborough Cultural Alliance as one of the speakers at the next forum. Sarah will be able to share information on Peterborough Presents Reasonable Adjustment projects marking the upcoming 30th and 15th anniversaries of the Disability Discrimination Act and Equalities Act as well as raise any information from the wider Peterborough cultural sector. Olivia Hewkin, Museums, Galleries and Heritage Programme Manager and Jess Beal, Marketing and Audience Development Manager from Vocaleyes will also be speakers at the upcoming forum, they will be able to tell us

all about the work of Vocaleyes an organisation that audio describes the arts, helping create accessible opportunities for blind and partially sighted people to be able to enjoy going to theatre, museums and galleries.

Where: RNIB Peterborough, Northminster House, Peterborough, PE1 1YN

Also meeting hybrid on Microsoft Teams, can join by link, dial or be dialled in

When: Thurs 5 Sept from 10:00 to 12:00

Next meeting: Thurs 5 Dec

To ask any questions or to be dialled into the Microsoft Teams meeting, please email warren.wilson@rnib.org.uk.

Looking forward to seeing you there!

Healthwatch Summit 2024: Tackling Health Inequalities Together

We would like to invite you to join us on 2nd October 2024 at our Summit event focusing on Health Inequalities.

This year our summit will focus on exploring ways to tackle health inequalities faced by various groups and individuals.

The event will take place on Wednesday 2nd October 2024, 9:30am to 3:15pm, at the KingsGate Centre, 2 Staplee Way, Parnwell, Peterborough, PE1 4YT.

We will be welcoming people with lived experience and senior decision makers, and hear from expert speakers with experience in health inequalities. There will also be the opportunity to put your points across in focused workshop sessions and during our Q&A panel session.

Whether you are a member of the public or a representative of an organisation, everyone is welcome at our free, friendly in-person event.

Join our Summit

ARU Peterborough and Citizen's Advice Peterborough (CAP) invite you to join us for a 10km walk to "Raise the Bar for Peterborough"!

27th September 2024 arrive from 3pm, walk to start by 3.30pm prompt.

The aim of the walk is to raise awareness of the limited availability and importance of legal aid support and free advice sources, as well as opportunity to network with others working and volunteering in the local community, plus university students and staff.

The route is on Strava: https://www.strava.com/routes/3240419580054956954

We will have lead walkers and marshals supporting you on the day.

Funds raised will be donated to CAP – you can share the donation page here: https://www.justgiving.com/page/arupcap10km

Citizen's Advice Peterborough aim to offer free impartial, confidential advice on a variety of issues – including benefits, debts, housing, employment and family. CAP also aims to research and raise awareness of issues that affect the local community as a whole.

To register your team please complete this form:

https://forms.office.com/e/yAhZFbw9pi - Please include an email address so that we may send you updates regarding meeting location closer to the time.

For any further information, please contact Kathryn Jones: kathryn.jones@aru.ac.uk
Or Eloise Carrick: eloisec@peterboroughcab.org.uk

Job Vacancies

Healthwatch Community Listeners

Healthwatch Cambridgeshire and Peterborough are looking for volunteers to help gather public opinion about how improve local health and social care services and ensure that people have equal access to them.

ROLE DESCRIPTION:

Community Listener volunteers hear the lived experiences of people to help Healthwatch gain a picture of how local services are working, and inform the public about the work Healthwatch Cambridgeshire and Peterborough does.

Healthwatch use the anonymised experiences their volunteers collect to help managers of local services understand what people want and then work with them to put improvements in place.

Healthwatch Cambridgeshire and Peterborough are looking for people of all ages and backgrounds to help them engage with the public and ensure that people whose voices are less likely to be heard are reached.

No previous experience is required, but it's important you have good listening skills and want to meet new people. You will receive training to support your volunteering which is flexible and can suit your personal circumstances. Volunteering usually takes place during the day, sometimes at weekends and occasionally in the evenings.

If you are interested, please click here <u>Be a Community Listener | Healthwatch Cambridgeshire</u> to complete a volunteer application form or email heather.lord@healthwatchcambspboro for more information.

CPRE The Countryside Charity

Role: Chair - CPRE Cambridgeshire and Peterborough (Voluntary Trustee Post)

Aim: Develop and lead the work of CPRE Cambridgeshire and Peterborough

Responsibilities:

Skills and experience:

Estimated time: Average 8 hours a week including some evenings - minimum 2 years

Conditions:

Further information: To find out more about the role please contact in the first instance branch administrator Jo McGowan, Administrator, e-mail office@cprecambs.org.uk.

How to apply: By CV and covering letter addressing the skills and experience criteria, above, to be sent to office@cprecambs.org.uk, or by post to CPRE, The Town Hall, St Ives, Cambs, PE27 5AL

Family Respect Project Manager

The Family Respect project delivered by YMCA Trinity Group is part of a larger domestic abuse program across Peterborough and Cambridgeshire. Its aim is to provide support to families and children in need, with particular focus on working with children who display abusive behaviours towards their parents, carers, and other family members. It's a crucial initiative that contributes to creating safer environments for families and preventing child/adolescent-to-parent violence and abuse (CAPVA). Location: Cambridge or Peterborough, with optional flexible home working opportunity. The position includes outreach support across Cambridgeshire in a number of face-toface locations. You will be managing the Family Respect Project, delivering a range of Individual & Group interventions, designed to address/reduce risk of youth domestic abuse Providing support to the Programme Manager, to help ensure the smooth operational running of the service in line with project and organisation policy and procedure. Skills and Experience:

A sound understanding of domestic abuse and the wider statutory/non-statutory systems that support victims of domestic abuse. \Box Relevant qualification at Level 4 or above.

Excellent written and verbal communication skills.

Line management and leadership experience, managerial experience

Ability to assess and manage risk.

A current driving licence and access to a car for work. Salary and Benefits In return we offer an annual salary of £34,145 (£17.51 per hour). Closing date: Applications will be assessed on receipt so early application is advised. For more details and to apply, please visit: https://vacancies.ymcatrinitygroup.org.uk/job/570198

Cross Keys Homes - Temporary Accommodation (Hostel) Manager, Bretton, Peterborough.

The Vacancy

Following an internal development move we have a full time vacancy in our amazing Supported Housing Team working Monday to Friday.

Based at Redpoll Place, Bretton, you will work as part of a team providing day to day support to vulnerable individuals and families living in short stay accommodation. The team work closely with external organisations, including PCC Housing Needs and DWP to ensure residents are supported and working towards sustainability of accommodation that leads to independent living when moving on.

As well as day to day contact with the temporary accommodation residents you will need to maintain links with external agencies including; DWP, Peterborough Housing Needs, health services, drug and alcohol agencies and social services.

In this role you will be responsible for,

- Support and interventions on behalf of residents to address support needs,
 liaising with internal and external agencies or signposting as required
- Maintaining residents notes and, communication with all members of the team with regard to respecting client confidentiality and working within data protection guidelines
- Carrying out health and safety building checks and highlighting issues for remedial action

Please click the following link for more details: https://crosskeyshomes.current-vacancies.com/Jobs/Advert/3540825?cid=2041&t=Temporary-Accommodation--Hostel-Manager

Community Development Co-ordinator & Community Connector, Peterborough – Part Time & Permanent

- Salary: £14,366.65 £15,824 per annum for part-time hours
- Hours: 21.5 hours per week (part-time)
- Contract: Permanent
- Location: Woodfield Park Community Centre, Welland, Peterborough PE1
- To apply: fill out the <u>Application Form</u> and email it to: <u>completed.application30@family-action.org.uk</u>
- To learn more about the role and requirements: read the <u>job advert</u> and <u>job description and person specification</u>
- To learn more about Family Action: check out our Recruitment Pack
- Closing date: Monday 12th August 2024 at 9am this advert will close early if sufficient applications have been received
- ID: 1228







Our mailing address is:

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